

WELCOME TO FORMULARY PROTECT COVERAGE NAVIGATION SERVICES

Good news!

Assumption Life and ClaimSecure are partnering to launch Coverage Navigation Services. All you need to do to enrol is take a few minutes to read this letter and understand the benefits of this important option, then complete and return the attached form.

ClaimSecure is working with Assumption Life to better administer your drug plan. Your plan sponsor implemented a new drug plan, Formulary Protect Plus. This formulary provides coverage for most commonly prescribed medications while excluding Specialty Drugs that can be funded by special access programs or a provincial drug programs.

A critical step in implementing drug therapy is to make sure you have access to the right treatment at the right time through the right means. This is not always easy, which is why we are offering you professional assistance in handling that challenge.

Through their partnership, Assumption Life and ClaimSecure are ready to help you secure the best access to the best available pharmaceutical treatment. By helping you navigate the maze of paperwork and applications, they will significantly reduce the time and stress involved and ensure you get prompt action.

Although some of the steps in this process may seem demanding at times, they are necessary to secure long-term access to the best healthcare treatments for you and all your colleagues for years to come. It also pays to take a bit more time upfront in order to save time later.

ACTION NEEDED

To sign up for the Coverage Navigation Service, please complete the attached Coverage Navigation Service Enrolment Form and send it to Assumption Life by fax, email or mail. For easy reference, the contact information, email address and fax number are printed at the top of the form. ClaimSecure will contact you within one business day following receipt of your completed form. If you need additional assistance, feel free to contact Assumption Life Customer Care Services at any time at 1-888-869-9797 or by email at drugs@assumption.ca .

Sincerely,

The Assumption Life Team

COVERAGE NAVIGATION SERVICE

ENROLMENT FORM

Call us at 1-888-869-9797 or fax your requests or completed form to **506-853-5434**
OR correspond more rapidly by email at drugs@assumption.ca
 OR Mail to Assumption Life, P.O. Box 160/770 Main St., Moncton NB E1C 8L1

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PATIENT INFORMATION

Patient Name	Group Number	Certificate Number	Relationship to Plan Member: <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Other
Street Address			City
Province	Postal Code	Patient Date of Birth (YYYY/MM/DD)	
Telephone Number <i>Home</i>	<i>Work / Mobile</i>	Preferred Time of Contact <input type="checkbox"/> AM (8:30am to 12pm) <input type="checkbox"/> PM (12pm to 5pm)	
Email Address			

DRUG REQUESTED

Product Name	Strength	Regimen
Diagnosis		

PHYSICIAN INFORMATION

Physician Name	Telephone Number	Fax Number
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PATIENT ASSISTANCE PROGRAM (to be completed by plan member if applicable)

Are you registered with a patient assistance program for your prescribed medication? Yes No

If yes, please provide: a) Case/File #: _____

b) Case worker contact information

Name: _____ Telephone Number: _____

SPOUSAL PLAN (to be completed by plan member if applicable)

Do you have drug benefits coordinated with your spouse's drug plan? Yes No

CONSENT

I here by authorize:

1. The collection, use and disclosure of my personal information between Assumption Life and its Administrator, ClaimSecure and any physician, healthcare provider, hospital, clinic, medically related facility, insurance company, government and third party patient assistance program administration company for the sole purpose of seeking drug coverage.
2. ClaimSecure to contact me and contact other parties on my behalf for the above-noted purpose.

A photocopy of this authorization shall be as valid as the original.

Signature X	Date (YYYY/MM/DD)
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